MEMBER NEWS BRIEF   February 2017

Wichita IFMA meets monthly from 11:30 am to 1:00 pm for lunch and a program. Guest speakers keep us informed of the latest issues and practices that facility managers face in their jobs. Tours of different facilities expose our group to challenges and solutions encountered in new construction and remodels. Opportunities to network with other members and guests. Plan now to attend.

UPCOMING WICHITA IFMA MEETINGS:

Mar 2 - Graceworks – Business Communications – Sponsor Wilson Building Maintenance
Apr 4 - Sustainability / Reduce-Reuse-Recycle – Sponsor Mahaney Roofing
May 4 - Westar – Sponsor Howard + Helmer
Jun 1 - Member Appreciation
Jul 6 - Sustainability / Energy Star – Sponsor Metro Courier
Aug 3 - Project Management – Sponsor Hutton Construction
Sept 21 - Annual Golf Tournament
Oct 5 - HVAC types/systems/cost – Sponsor Waldinger Corp.
Nov 2 - FM Management / Disaster Experience - TBD
Dec tbd - Annual Holiday Party

WELCOME NEW WICHITA IFMA MEMBERS
Luke Newman - USD 259
Nathan Herridge - USD 259
Ken Hinkle - USD 259
2017 National IFMA Calendar
More information at www.ifma.org

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**Articles From Continuity E-Guide, by Disaster Resource Guide**

"Given the unpredictability of Mother Nature and the tragic rise in violent attacks across the U.S., the need for emergency management, resilience planning and business continuity professionals will only continue to grow."
Melody Finnemore, the Portland-Tribune.

**Social (Community) Media**

Victims of disasters will soon have a new tool to connect with resources in their communities. Facebook’s Community Help is a new feature for its existing Safety Check function (letting survivors advise loved ones as to their status.) "Hopefully there are far fewer crises in 2017 than there have been in the past," Preethi Chethan, product designer at Facebook, told The Telegraph. "But if something does happen, we hope this product can help make a difference in people’s lives."

Community Help is rolling out in six countries, including the U.S, with a global expansion after a testing phase. The initial phase will only be active during natural disaster for a 60 day period. To avoid exploitation of the system, Facebook told The Telegraph that it has checks to disregard new accounts, bots or those under 18, but “it’s on the user to protect themselves."

Source:
http://www.telegraph.co.uk/technology/2017/02/08/facebook-let-users-offer-food-shelter-disaster-victims/

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Food for Thought

Downtime can be disastrous for small businesses. With operations halted, income stops, but bills and expenses continue to pile up. In the event of a planned stoppage, that can be costly, but an unplanned stoppage can be devastating. To help minimize the risks of such a stoppage, Robert Fiorito, of HUB Insurance, writing for Total Food, offers some key questions that, when considered, can help to protect your small business. To assist in their completion, Fiorito divides these questions into four groups:

- Financial Value – Do you have accurate records with which to prove the value of your business, and are any notable changes expected in the next 12 months?
- Recovery Times – What length of time would it take to recover from various types of interruption, and do you have a business continuity plan in place?
- Market Changes – How could market changes affect the costs of a business interruption? Are you subject to risk from attacks on your networks?
- External Support – Would a business interruption at a single supplier have a disruptive effect on your operations? Could you handle the temporary or permanent loss of key employees?

Risky Business

Fraud and risk incidents were on the upswing in 2016, according to the Kroll Annual Global Fraud and Risk Report. Respondents were executives around the world, who described these type of incidents as “the new normal”. Among the report's findings, there were a number of interesting details, including:

- A rise in the global number of executives who experienced a fraud incident from 75 per cent in 2015 to 82 per cent in 2016.
- Eighty-five per cent of respondents claiming one or more cyber incidents, and more than 67 per cent reporting security incidents in 2016
- Many of these attacks came from inside the organization, whether from people currently or formerly employed at the company during the past year. Sixty per cent of respondents whose companies had experienced fraud incidents said that they were caused by current employees, former employees and third parties. Junior staff were the leading culprits at 39 per cent, senior and middle management followed at 30 per cent, and freelancers or temps came in at 27 per cent.
- Although there was an overall increase in all categories of fraud from 2015 to 2016, according to the report, the biggest rises came from market collusion (15%) and misappropriation of company funds (11%). Theft of physical assets was reported by 29 per cent of respondents and vendor, supplier, or procurement fraud was 26 per cent.
- The news isn’t all bad: 44 per cent of respondents worked at companies where fraud was detected recently through a whistle-blowing program, and 39 per cent had it picked up through an internal audit. In terms of active response to fraud, 76 per cent of those surveyed put employee-focused anti-fraud measures such as staff training or whistle-blowing hotlines into place, and 82 per cent of respondents have adopted anti-fraud measures focusing on information such as IT security or technical countermeasures, and 79% have implemented physical security measures.
New to the field of FM? Want to deepen your knowledge?

IFMA’s Essentials of Facility Management training program is designed to meet the educational needs of emerging facility management professionals in global FM markets. Find at: www.ifma.org

Essentials of the Essentials of FM program:

- Three workshops (10 modules each) — purchase individual modules or the entire series
- Addresses basic FM knowledge and concepts, such as tactical planning for scheduling and accomplishing tasks
- Modules are available 24/7 — complete within six months of enrollment
- Electronic certificate provided on completion

Pricing:

- Individual modules: US$70 member
- Entire series: US$510 member
If you are undecided and need more help determining which credential is right for you, IFMA has set up an online assessment tool to help guide you in the right direction. It can be found at: 
http://www.ifmacredentials.org/my-ifma-credential-compass?

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WE APPRECIATE THEIR SUPPORT!

If you have items to share in our News Brief, please forward them to Linda DeTienne at detienne@ncricat.com.

For more information on the Wichita Chapter of IFMA, please refer to our chapter web site at: www.ifmawichita.org

March 12 – Daylight Savings Time Begins

March 17 – St. Patrick’s Day